

FORD  
SECURE



# Installation Instructions

Truck Bed Camera by Canopy

# Welcome to The Ford Security Package.

This guide will take you through how to install the Truck Bed Camera into your vehicle.



## IMPORTANT:

When you see this symbol, the information following is important for safety and proper function of the Truck Bed Camera.

Please take care to read text with this warning.

## Privacy

We're dedicated to transparency with how we use data. The Truck Bed Camera relies on a range of technology to help detect theft and potential intrusions into your vehicle. Rest assured, we'll always ask for your permission before sharing any personally identifiable information, like your email address. We also take your privacy seriously, using industry-standard security measures to keep your data safe.

For more on our data practices and Privacy Policy, visit our privacy page.



## Troubleshooting

If during installation you're unsure or encounter issues, refer to our troubleshooting guide on **page 20**.

Here's how long you can expect each stage of the installation to take:



**Charging the battery**  
4 hours



**Vehicle install**  
45 minutes



**App set up**  
5 minutes

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# What's in the box?




Truck Bed Camera




Hub




Mounting Template




T8 Star Bit




Multi-Purpose Trim Tool



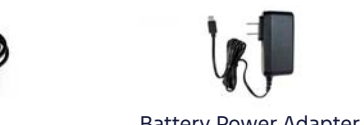
Regulatory Information




Camera Cable



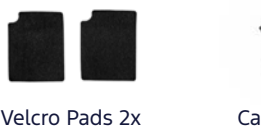
Power Cable




Battery Power Adapter




Velcro Loop



Velcro Pads 2x



Cable Clips 5x



Alcohol Wipe

# Pre-Installation Checklist

## ☐ Activate the Ford Security Package

The Truck Bed Camera requires the Ford Security Package, which can be activated in the Ford app.

## ☐ Have a healthy battery

Ensure your vehicle's battery is in good health. Do not install the Truck Bed Camera if you have a battery that requires frequent jump-starting or does not start your vehicle reliably.

## ☐ Compatible with factory rear window tints only

The Truck Bed Camera works with all Ford factory rear window tints, but does not work with any aftermarket tints applied to the rear window.

## ☐ Don't install in temperatures below freezing

Only install the Truck Bed Camera in ambient temperatures above 0°C/32°F. Do not attempt to install it in colder temperatures, as this will impair the install procedure.

## ☐ A clear view out of the rear window

The Truck Bed Camera mounts on the **inside of your rear window**, in the center, and requires a clear view of your truck bed. Ensure there are no large decals on your rear window or obstructions in the truck bed that could block the Truck Bed Camera's view.



Ensure the view out of your rear window is unobstructed.

## ☐ Necessary space and ports for installation

To install your Truck Bed Camera, your vehicle will need:

- A free OBD-II port
- **For single-row vehicles:** space behind the driver's seat
- **For two-row vehicles:** space under the driver's side rear seat

## ☐ Direct OBD-II port connection required

Do not use an OBD-II splitter when installing, as it can interfere with the performance of the Truck Bed Camera. Direct connection to the OBD-II port is necessary for proper operation.

## ☐ Truck bed accessories

The Truck Bed Camera is designed to monitor 'uncovered' pickup trucks and may not work with certain aftermarket accessories.



Works with:



Hard & soft top tonneau covers



Cargo & ladder racks



Does not work with:



Hard top canopy or truck cap



Camper shell

## Install Warnings



**WARNING:** The supplied USB-C cables are for use with this system only and should not be used with any other device.



**IMPORTANT:** There is no requirement to remove vehicle trim during install. If you need to remove trim, please seek advice from a qualified technician or consult the Ford Workshop Manual for removal and installation instructions.

# Charging the Battery

## 1 Remove the battery

- A. Use the Multi-Purpose Trim Tool and T8 star bit to remove the four screws securing the battery faceplate.



- B. Lift and remove the faceplate, then pull the orange tab to lift out the battery.



## 2 Charge the battery

Fully charge the battery with the provided power adapter. This will take about 4 hours.



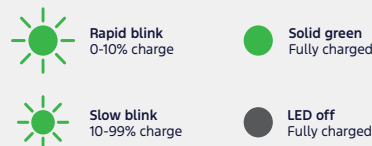
- WARNING:** Only use the provided power adapter. Using others may damage the battery.

## 3 Battery charging status



The LED charging indicator will turn green within 30 seconds of being plugged in.

The icons below explain how the LED will change as the battery charges:



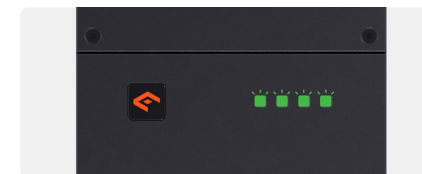
## 4 Reinstall the battery

- A. Align the battery's orange fabric tab with the arrow on the Hub and insert the battery.



- B. The four LED lights on the Hub will blink green for approximately 1 minute 30 seconds, before turning off.

If the LED lights do not turn on, go to **page 20** for troubleshooting.

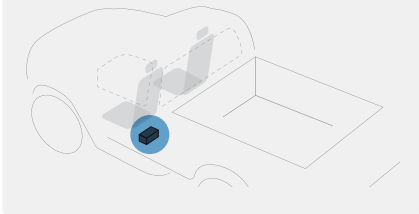


- C. Screw the faceplate back on to the Hub. Do not over-tighten the screws.

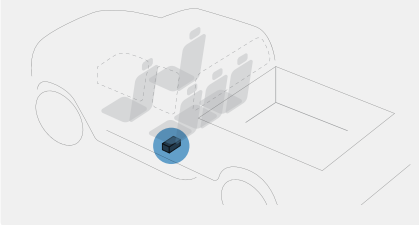
# Connecting the Power Cable

## 5 Placing the Hub

**For single-row vehicles,** place the Hub behind the driver's seat.



**For two-row vehicles,** place the Hub under the rear seat on the driver's side.

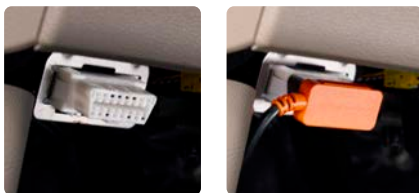


## 6 Connect the power cable to the OBD-II port

- A. Locate the OBD-II port, usually found on the driver's side under the dashboard. For help finding it, check your vehicle's owner manual.

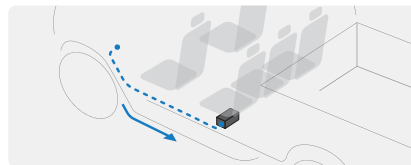


- B. Connect the power cable into the port.



## 7 Route the power cable to the Hub

- A. Route the power cable to the Hub along the floor between the door and seats. Do not route it underneath the driver's seat.



- B. Use the orange Multi-Purpose Trim Tool to help tuck the power cable behind the footwell and floor trim.

There is no need to remove vehicle trim panels.



- C. Ensure the power cable is not pinched at any point.

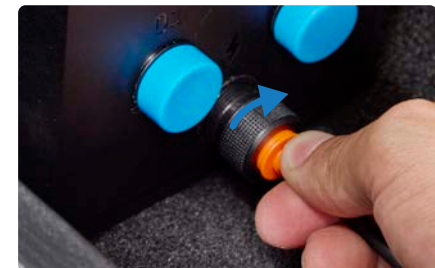
- ! IMPORTANT:** Keep the power cable away from all vehicle wiring and safety system components such as curtain airbags, seatbelts, and child seat tether anchors.

## 8 Connect the power cable to the Hub

- A. Connect the power cable into the center under the bolt icon, pushing firmly to seat the cable into the Hub.



- B. Secure the connection by screwing the collar on the cable onto the port.





# Connecting the Truck Bed Camera

## 9 Connect the camera cable to Truck Bed Camera

Before mounting the Truck Bed Camera, follow these next steps to connect it to the Hub to check the system works.



- A. Connect either end of the camera cable to the port on the Truck Bed Camera. **Align the keyways** and push to seat the cable.



- B. Secure the connection by screwing the collar onto the port.

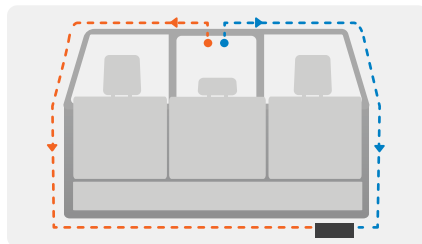
**IMPORTANT:** Do not adhere the Truck Bed Camera to the window until Step 15.

## 10 Route the camera cable to the Hub

- A. Rest the Truck Bed Camera next to your rear window, then follow the diagram below.

If you have a rear sliding window, follow the **orange line** so the cable moves with the window when opened.

If you don't, follow the **blue line**.



- B. Ensure the cable is routed down the rear side of the corner pillar trim, away from the seatbelt opening.



- C. Use the Multi-Purpose Trim Tool to tuck the cable behind trim panels and the headliner if needed.

There is no need to remove vehicle trim panels.



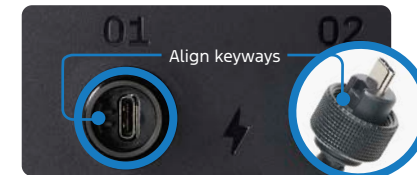
- D. Ensure the cable is not pinched at any point.
- E. If needed, secure the cable with the provided cable clips in areas without trim.

**WARNING:** Keep the cable away from all vehicle wiring and safety system components such as curtain airbags, seatbelts, and child seat tether anchors.

**WARNING:** Routing down the front side of the corner pillar trim may interfere with airbags or seatbelts, creating a safety hazard.

## 11 Connect the camera cable to the Hub

- A. Connect the cable to the 01 port. **Align the keyways** and then push to seat the cable into the hub.



- B. Secure the connection by screwing the collar onto the port.



- C. The Hub LED lights will now **blink for 1 minute 30 seconds** then **change to one sweeping LED**, showing the Truck Bed Camera is successfully connected.



If the LED lights do not turn on, go to **page 20** for troubleshooting.

# Mounting the Truck Bed Camera

## 12 Adhere the Mounting Template

- A. Peel the liner from both tape pieces on each side of Mounting Template.



- B. Place the template at the top-center on the inside of your rear window.

The Truck Bed Camera won't function correctly if placed in another location.

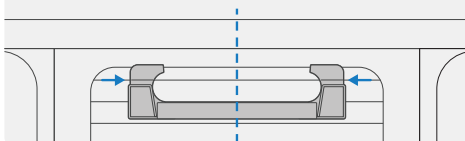


- C. Align the template with any defroster lines as shown in the diagrams to the right.
- D. Press the template firmly onto the glass and hold for 10 seconds.

### If you DO have defroster lines:

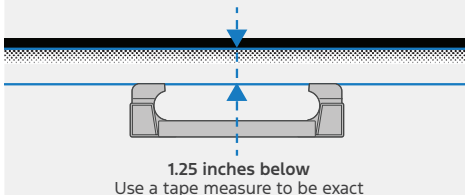
Leave enough space above the template to route the cable.

Align its defroster line marking with the highest possible defroster line on your window.



### If you DON'T have defroster lines:

Align the top of the template 1.25 inches below the black border on the window.



## 13 Clean the rear window

- A. Clean the area of glass inside the Mounting Template with the alcohol wipe provided, and wait for it to dry.



- ! IMPORTANT:** Do not use other wipes or materials to dry the window, as they may leave dust or residue.

## 14 Remove clear protective film and adhesive liner

- A. Peel off the clear protective film covering the LED strip.



- B. Use the tab to carefully remove the red adhesive liner.





### 15 Adhere the Truck Bed Camera

Place the Truck Bed Camera back into the Mounting Template, adhesive facing the window.



With the Truck Bed Camera centered and level, press it firmly onto the window with both hands for 30 seconds, applying as much pressure as possible.



**! IMPORTANT:** Press the Truck Bed Camera as hard as you can onto the window for 30 seconds.

### 16 Carefully remove the Mounting Template



### 17 Leave slack if you have a rear sliding window

Leave some slack in the cable to allow the window to open and close freely.



## Securing the Hub

### 18 Attach the Hub to your vehicle floor

Before attaching the Hub to your vehicle floor, clean the area to remove any dirt, dust, or debris to ensure it sticks securely. Then, follow the steps below:

If you have **carpet** flooring:

- A. The Hub has velcro hooks on the underside. Find a spot under the rear seat, then press the Hub firmly into the carpet to secure it.
- B. If the hooks do not attach to carpet, proceed to the instruction for vinyl or plastic flooring.



If you have **vinyl or plastic** flooring:

- A. Attach the provided velcro pads to the velcro hooks on the underside of the Hub, then peel off the 3M™ adhesive liner.
- B. Find a spot under the rear seat, then press the Hub firmly onto the vinyl or plastic floor to secure it.



## Final Checks

### 19 Tidying cables

- A. Ensure the power cable is routed safely away from the driving pedals.



- B. Check that both the camera cable and power cable are tidied away and are clear of doorways to prevent trip hazards.



If needed, use the provided the cable clips and velcro loops to help tidy away excess cable length.

## Connect Your Camera to the Ford App

### 20 Connect your Truck Bed Camera

Congratulations on completing the hardware installation of your Truck Bed Camera.

To begin using your Truck Bed Camera, scan the QR code to learn how to connect it to your Ford app.



#### Don't have the Ford app?

Use the QR code to download the app or search "Ford" in your app store.



## Troubleshooting

### Hub LED lights do not blink green after inserting the battery:

- A. Ensure the battery is fully charged using the provided power adapter. The battery takes approximately 4 hours to charge.
- B. Check the battery is aligned correctly in the Hub. The orange fabric tab on the battery must line up with the "ALIGN TAB" arrow on the Hub.

If the LED lights still do not blink green, contact customer support.

### Hub LED lights do not blink green or begin sweeping back and forth after connecting the camera cable:

- A. Check the camera cable is plugged into the O1 port on the Hub.
- B. Unplug the camera cable from the Truck Bed Camera and Hub. Check the keyways on the cable and the port are aligned before reconnecting the cable.
- C. Ensure the battery is fully charged. The battery takes approximately 4 hours to charge.

If the LED lights still do not blink green, contact customer support.

### More troubleshooting articles

If you need further help, use the QR code below to access troubleshooting articles on our support page and to contact a support representative.

